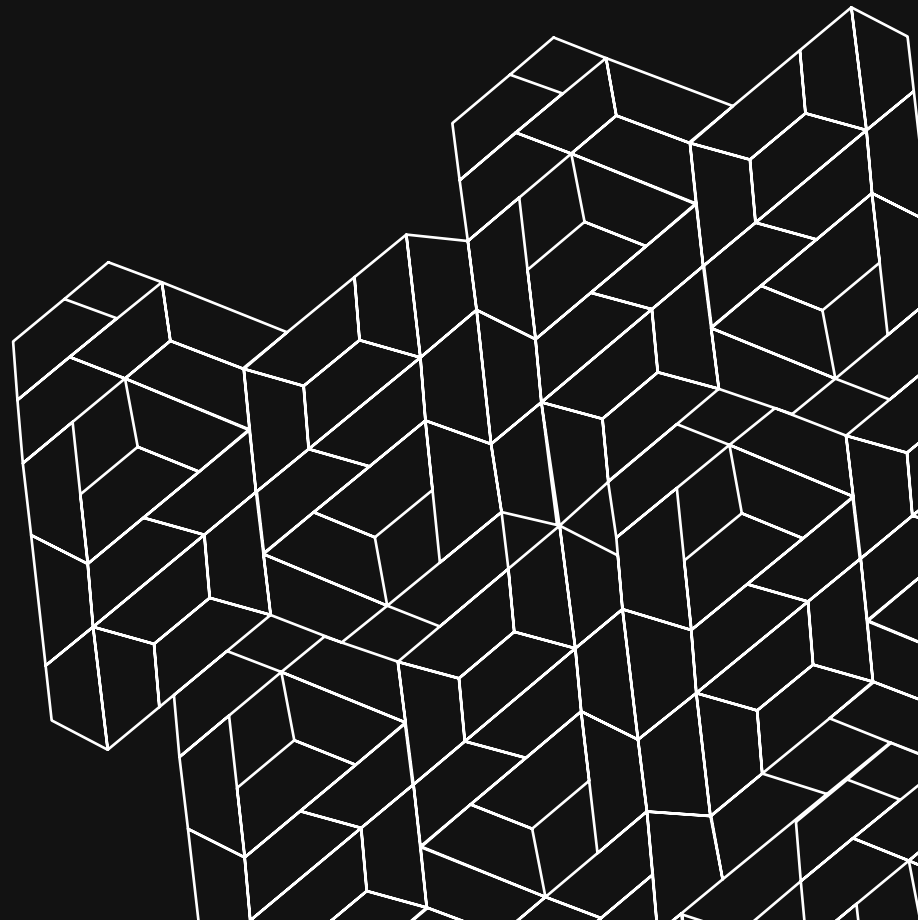


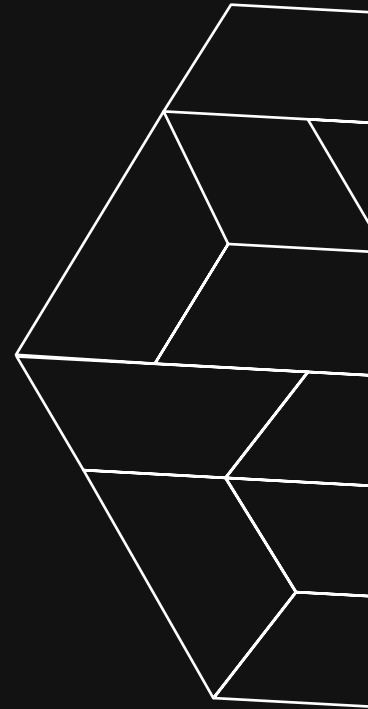
UNIVERSAL SPHERE

# Accessibility Guide



# The Universal Sphere™

As a free experience open to the public, The Universal Sphere is designed to be an inclusive and welcoming experience for the widest audience possible. This guide provides an overview of accessibility information and services available when visiting The Universal Sphere.



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# Accessibility Overview

The Universal Sphere is a free, cinematic experience that explores the power of ideas. From Steven Spielberg, DreamWorks Animation, Universal Destinations & Experiences, and Comcast Labs, the inspiring short film "The Power of I" is presented in a public theater located in the upper lobby of the Comcast Technology Center, accessible via escalator or elevator.

The Universal Sphere is accessible for guests of all ages, and recommended for guests ages five and older. Children under 48 inches tall must be accompanied by a supervising companion at least 14 years old. Children are permitted to sit in the lap of their supervising companion.

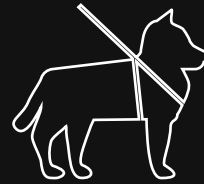
For optimal viewing, it is recommended for children to sit in rows two, three, or four.



## Transfers

The Universal Sphere is wheelchair-accessible and can accommodate one standard wheelchair per show.

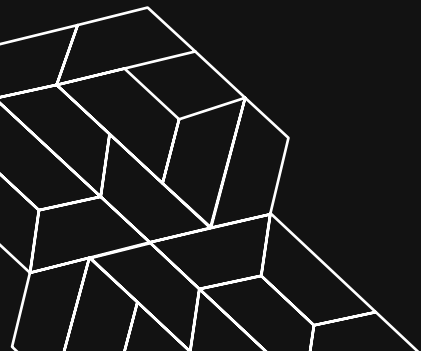
Guests who use an Electronic Convenience Vehicle (ECV) must self-transfer to a standard wheelchair provided by on-site Experience Guides before entering. Please notify a Universal Sphere Guide for assistance.



## Service and Companion Animals

Service and companion animals may enter The Universal Sphere and remain seated on the floor or seat adjacent to the guest.

Guests may also choose to have a non-rider in their party wait outside The Universal Sphere with their service or companion animal. For convenience, an on-site kennel is also available.



# Accessibility Devices

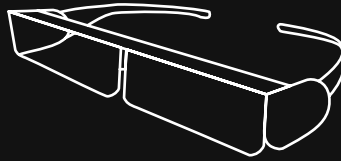
The Universal Sphere offers the following accessibility devices for use during the experience. Requests can be made prior to visiting through the online registration process, or upon arrival. Guests will receive accessibility devices prior to entering the experience.



## Audio Description

Assistive-listening headphones deliver audio description of the visual elements displayed on screen.

**Available in English and Spanish.**



## Closed Captioning

Closed-captioning glasses display subtitles of the short film, "The Power of I."

**Available in English, Spanish, and Mandarin Chinese.**



## Language Translations

Audio-listening devices provide a full language translation of the experience.

**Available in Spanish and Mandarin Chinese.**

# Certified Autism Center™

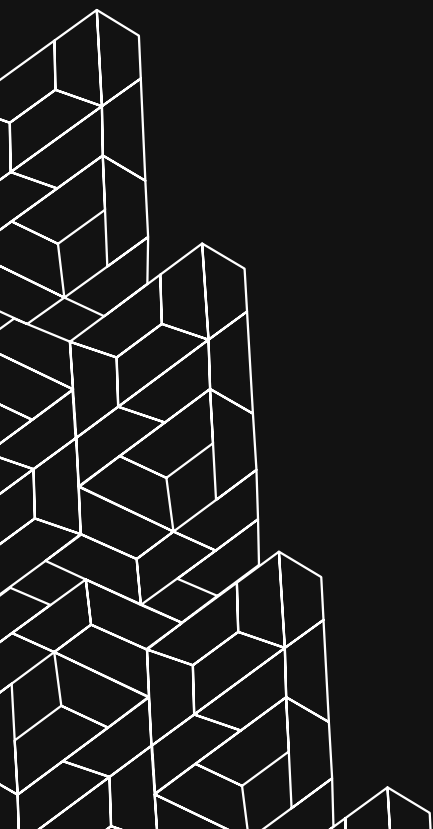
The Universal Sphere earned designation as a **Certified Autism Center (CAC)™** by the **International Board of Credentialing and Continuing Education Standards (IBCCES)**.



The designation is part of ongoing efforts to make The Universal Sphere an even more accessible experience that welcomes all visitors.

The certification process required extensive specialized staff training to better communicate, understand, and enhance the experience for autistic and other neurodiverse visitors.

The IBCCES performed an on-site review to create a **Sensory Guide™** as a resource to help individuals better understand The Universal Sphere's sensory impacts prior to visiting, available on the following page.



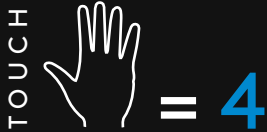
# Sensory Guide™

The Universal Sphere experience takes place in an enclosed public theater with low lighting conditions. Guests are seated on a platform inside the theater, and experience mild movement, lights, and sound.

The information below details sensory stimuli guests can expect to encounter during The Universal Sphere standard experience. Sensory levels are provided for touch, taste, sound, sight, and smell.

## STANDARD EXPERIENCE PARTICIPANT GUIDELINES

Sensory Levels (1 = low sensory stimulation, 10 = high sensory stimulation)\*



- » Guests must sit still on benches
- » May be in close proximity to other guests
- » Visuals stimulate sensation of movement, ride itself also has limited movement



- » Low impact on this sense



- » Potential for close proximity/ shared space with other visitors
- » Music and sound are heavily featured as part of attraction



- » Indoor, confined space
- » Features large video screen with engaging visuals, simulates feeling of movement
- » Some bright colors/lights
- » Transition from light to darkness



- » Low impact on this sense

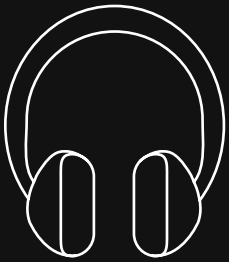
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# Sensory-Friendly Offerings

The Universal Sphere offers a **sensory-friendly experience** with reduced volume and centralized sound, advanced notifications of movement, and lighting adjustments to reduce blue light and flashing.

The sensory-friendly experience is **offered several times every day** of operations, and **upon request**. During the online reservation process, available sensory-friendly show times are displayed.

Devices below and on the next page may be requested for all shows.



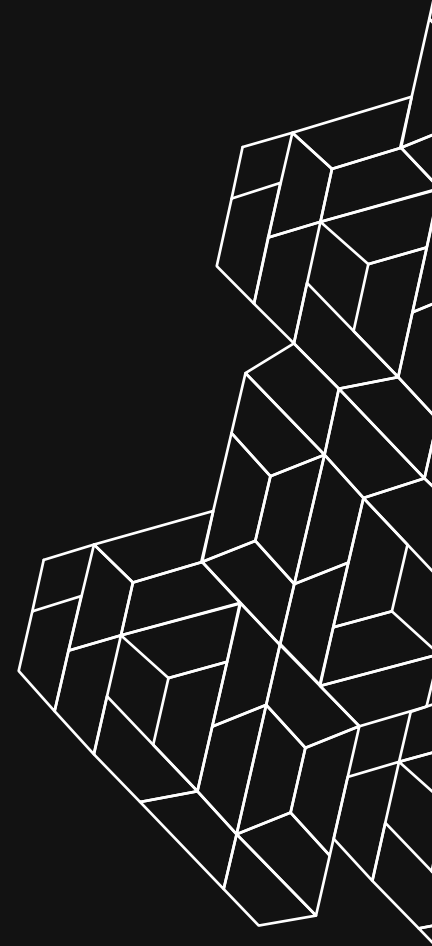
## Noise-Reducing Headphones

Noise-reducing headphones featuring noise-dampening padded material to reduce overall sound. Available for adults and children.



## Light-Sensitivity Glasses

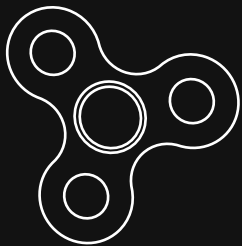
Light-sensitivity glasses feature rose-tinted lenses to reduce glare and help block harsh interior lighting. Designed for people with sensitivity to bright lights.



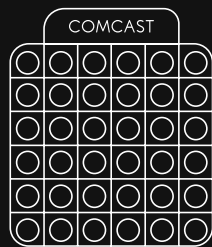
# Sensory-Friendly Offerings

## Sensory Kits

Our sensory kits are designed for sensory needs in adults and children. Each kit contains items that can both calm and stimulate sensory overload, and is yours to take with you following the experience.



Fidget Device



Push-Pop Device

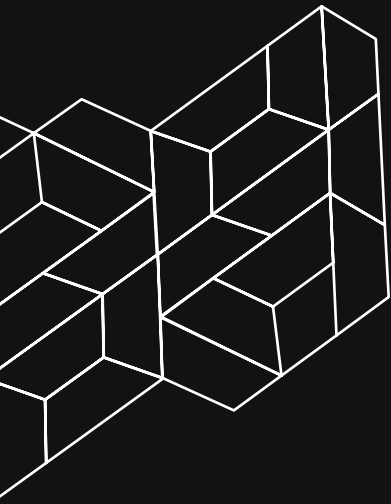


Chewable Necklace



Foam Ear Plugs





For more information about Comcast's accessibility initiatives, visit our [Accessibility page](#).